

William R. Hensley PFR CLTC LUTCF
Allstate Insurance Company/Allstate Financial Services, LLC.
Hensley Insurance & Financial Services, LLC.
8833 Cincinnati-Dayton Road Ste. 101
West Chester, Ohio 45069
513-759-6050

March 21, 2011

Dear Mark,

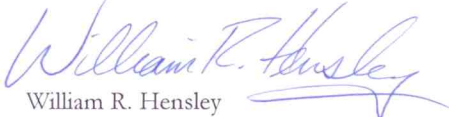
All too often we hear about when things 'go wrong' or when clients are 'not happy' with the services we have provided but it is a rare occasion when we hear about the good job and services we provide every day to the masses.

This letter is to acknowledge the great job and services we received from Excalibur Technology last week. Chris arrived at my office at the scheduled time and was ready to go. He was able to service each computer in the office in a manner that did not disable or disrupt our daily activities at all. Chris was also able to 'dummy' down what he was doing so that even I understood.

All of our systems seem to be running smoother and faster which is a welcome change. I cannot thank you enough for taking care of us.

Rest assured we will be using Excalibur Technology for all of our technology needs and I feel confident in recommending you and your company without any reservations.

Sincerely,


William R. Hensley